

# Marlins English Language Testing



How confident are you  
in the communication  
abilities of your crew?

Vessels today commonly operate mixed nationality crews: under the IMO STCW Convention, all crew members must be able to communicate effectively in English.

A standardised English language testing procedure for seafarers is therefore a necessary part of recruiting and managing mixed nationality crews on all vessel types.

**96%**

up to 96% of maritime incidents have a root cause of human factors, including communication

**\$10B**

maritime incident  
insurance claims  
2013-2018

# Good English language skills are vital for team communication and wellbeing

English language is often a second or third language among seafarers and communication errors are a leading factor in vessel incidents.

Crew of all ranks require an English language level appropriate to their position but this can be overlooked during crews' career development, from recruitment to promotion in rank.

Marlins can assist by providing Flag-recognised, consistent, convenient and cost-effective English language testing of your seafarers. We also recommend standards on English language testing to meet your company's crewing and training needs. As the leading provider of Maritime English testing, we can benchmark your results based on international averages.

## Marlins facts and figures:

# 1m+

Marlins English Language Tests conducted to date

# 25+

Years of Maritime English language experience

# 200+

Approved test centres worldwide



## Marlins online testing

- + Designed for the maritime industry
- + Easily implemented and managed
- + Send English Language Tests to your crew anywhere in the world
- + Results of tests available immediately
- + Separate test content for Seafarers, Cruise ship staff and Offshore staff

## Marlins approved testing

- + Same test content as Marlins Online Testing, but taken at our global network of Approved Test Centres
- + Send your crew to take an approved Marlins English Language test under supervision
- + Results recognised by flag states including UK MCA

## Marlins Test of Spoken English (TOSE)

- + Tests crew members' communication skills
- + Marlins trains your Crew Managers to use TOSE
- + Available at some Approved Test Centres

Reduce your risk, choose Marlins. Contact us today, call **+44 (0)141 305 1370** or email [info@marlins.co.uk](mailto:info@marlins.co.uk)